# FAQ (Frequently Asked Questions) About the 78th Annual Hamilton Hall Lecture Series for World Affairs

## Are lectures in-person or online this year?

Both. We are planning to offer in-person lectures at Hamilton Hall on Thursdays at 11 a.m. in February and March beginning on February 8th. We will also provide two replays of the lectures on each following weekend—Saturday at 11 a.m. and Sunday at 5 p.m.

## • Can I choose to watch online instead of attend in-person?

Yes. There are three ticket types available. All of these provide online access. As the name suggests, "Remote-Only" subscribers may only watch replays and may not attend in-person. The other two ticket types allow you to attend in-person, watch replays online, or both.

## • Can I buy a ticket to just one lecture?

No. The Lecture Series sells tickets only to the full 8-week series. We promise a full slate of terrific speakers!

## • What kind of device do I need in order to watch the replayed lectures?

You can watch the virtual lectures from any type of device that connects to the internet. This could be a desktop computer, laptop, iPad, or smartphone. If you reside in a community living facility and do not have your own device, the staff may be able to help you watch the series. We encourage you to ask!

## How do I log into the replayed lectures?

Replayed lectures will be hosted on a website used for video conferences called Zoom Webinar. You do not need to have any special login or password to use Zoom. A link will be sent to you each week of the Series by email.

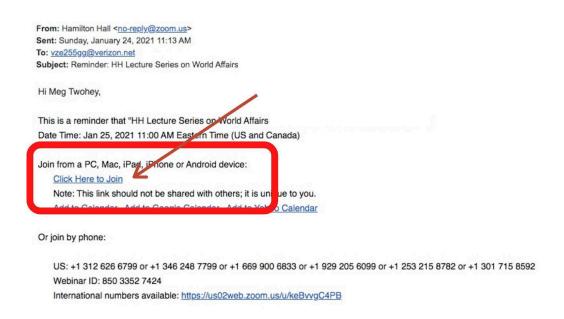
# • When will I receive my replay lecture link?

Each week, ticket holders will receive an email from Hamilton Hall with a link for the Zoom access. The subject of the email messages will say: "Reminder: Hamilton Hall Lecture Series on World Affairs."

If you do not receive this email as expected, please check any other email accounts you may have used to register (for instance, a spouse's email address).

## • What do I do when I get a replay email link?

The email you will receive will look something like the example below. You click on the blue link that says "Click here to join." Clicking this link will take you to the Zoom lecture. If the replay has not yet started, you can simply wait for the presentation to begin at the specified time.



#### Can I invite a friend or spouse to attend the lectures with me in-person?

The Subscriber level admits one person to each lecture. If you have purchased a Sponsor ticket, you are entitled to eight total admissions to the Lectures. You can attend all eight lectures on your own, or attend fewer lectures but bring a guest (for example, you and a spouse could attend four lectures together). Please bring only one guest at a time.

# Can I invite a friend or spouse watch the replay lectures with me?

Your replay link will work on only one device at a time, although you can of course have an additional person in the same room as you. We ask that you watch the replays with a maximum of one other person. If a larger group would like to watch, we request that they purchase their own tickets. This is an honor system—thank you for supporting the Lecture Series and Hamilton Hall!

#### • Can I forward the replay link to a friend to watch on their own?

No. The link in your email invitation is unique to you.

# • If I buy one ticket, how many people will receive a replay link?

One ticket purchase (of any kind) means one email address will receive replay links. If you would like replay links sent to multiple email addresses to watch on multiple devices, this requires purchasing multiple tickets.

### What if I sign on to a replay and the connection is poor or not connecting?

Log out of the webinar, wait 2-3 minutes and try signing back in. If that does not work, please check the Hamilton Hall website to see if there is a problem with the lecture.

# What if I encounter technical difficulties while trying to log on to the Lecture?

If you cannot access a weekend replay, you can email <a href="lectures@hamiltonhall.org">lectures@hamiltonhall.org</a>. We may not be able to solve problems related to your internet connection or device, but we will try our best to

help!

# • What happens in the event of bad weather?

Lectures will be cancelled only if a speaker is unable to make it to Salem, or if the City of Salem calls a snow emergency. For any possible changes due to weather please consult hamiltonhall.org/lectureseries, (978) 744-0805, or email <a href="lectures@hamiltonhall.org">lectures@hamiltonhall.org</a>. Cancelled lectures will not be rescheduled.

# Where do the proceeds from the Lecture Series go?

The proceeds from the Lecture Series on World Affairs support the restoration and maintenance of Hamilton Hall, a historic assembly hall in Salem, MA. Hamilton Hall, a non-profit organization, is deeply grateful for the support lecture attendees provide.